

Any Applicant, Candidate, or Certified Technician denied Certification (or Re-certification) may Appeal that decision, including any reason(s) for denial. Complaints regarding the AGMT Program or Program Administrator must be made in writing.

To request an Appeal and/or file a Complaint please email or write the AGMT Program Administrator (contact information provided at the bottom of the home page). Please include your name, contact information and reasons(s) for the Complaint or Appeal. All Appeals and Complaints are tracked and the complainant or appellant is notified of receipt and provided status updates.